



5 Year Spot-Free Roof Stain Warranty

Dr. RoofN'Shine will provide the service necessary to maintain a spot-free absence of dark molds and mildews from the client's roof for a period of (30) months from the original date of cleaning. For the next (15) month period, Dr. RoofN'Shine will treat in whole or in part any areas of recurring dark molds or mildews with Dr. RoofN'Shine paying the first 67% based on the original quoted price before discounts and the client paying the remaining 33%, and in the final (15) months, Dr. RoofN'Shine will pay the first 33% based on the original quoted price before discounts and the client paying the remaining 67% . Dr. RoofN'Shine reserves the right to courtesy treat small areas at the client's request at a time preferable to Dr. RoofN'Shine's scheduling. Dr. RoofN'Shine also reserves the right to discontinue any and all courtesy treatments. This warranty covers shingle, concrete tile, clay tile, slate, asbestos and composite roofs that have no water pooling and a minimum 4/12 roof pitch. This spot free warranty is transferrable to the new owner of the property. If Dr. RoofN'Shine personnel or our process or the chemicals in our process cause any damage to a client's roof, Dr. RoofN'Shine will repair or replace the roof at its discretion. Furthermore, if our Softwash system process and or chemicals void the manufacturer warranty on a client's roof, Dr. RoofN'Shine will repair or replace the roof in accordance with the terms and conditions of the roofing manufacturer warranty. Finally, if the recurrence of dark molds and mildews during this five year spot free warranty period cause proven damage to the client's roof, Dr. RoofN'Shine will repair or replace the roof at its discretion. Warranty Validation: this warranty is in force and active as of the date of job completion and will discontinue on the fifth anniversary, 60 months. Non-payment of your bill and charges will void this warranty. It is the customer's responsibility to make claims for warranty treatments. Claims must be made at the first signs of the return of fungus staining. First return is defined as the reoccurrence of fungal "silver dollar size" spots before streaking and coverage of roofing materials. It is assumed that when the customer calls in a claim the customer intends to maintain and keep their roof clean. Once Dr. RoofN'Shine validates the warranty to the customer in writing a contract for cleaning must be executed within thirty "30" days. Failure to execute a warranty contract within thirty "30" days will result in additional charges due up to and including current re-treatment prices.

Limitations of Coverage: this warranty does not cover new or replacement roofing materials not originally treated by Dr. RoofN'Shine, areas under roof mounted apparatus, "Acts of God" as determined locally, Mustard algae (coccoid green algae), flat roof decks, or mansards. It is the client's responsibility to keep the roof free from debris and tree limbs trimmed away at least eight feet from the roof surface. Warranty treatments do not cover the removal of roof debris, only the further treatment of algae and mildew staining.

May 25, 2017

Frank Bainer

FRANK BAINER A.K.A. DR. ROOFN'SHINE